

(O P E N H O U S E)

OPEN HOUSE LONDON LIMITED

PRIVACY NOTICE

Privacy Policy

This privacy policy explains how we use any personal information we collect about you when you use our website or make a booking at one of our venues.

Topics

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What information do we collect about you?

We collect information about you when you register with us, book a function or make a reservation at one of our venues. We also collect information when you voluntarily complete customer surveys, provide feedback and participate in competitions. Website usage information is collected using cookies.

How will we use the information about you?

We collect information about you to process your order, manage your account and, if you agree, to email you with our newsletter and to inform you about events, special offers, and other products and services we think may be of interest to you.

We will not share your information with third parties outside our group.

In processing your data, we may send your details to, and also use information from, credit reference agencies and fraud prevention agencies.

Marketing

We would like to send you information about our venues, our special offers, events, new openings, details of other products and services of ours and other companies in our group which may be of interest to you. If you have registered your details with us, we believe we have a legitimate interest in advising you, through our informative newsletters, about new events, venue openings and general news about our business.

You have a right at any time to stop us from contacting you for marketing purposes or giving your information to other members of our group.

If you no longer wish to be contacted for marketing purposes, please email us at this address: data@openhouselondon.com.

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Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email data@openhouselondon.com or write to us as at the following address: First Floor, 105 Crawford Street, London W1H 2HT.

We want to make sure that your personal information is accurate and up to date.

You may ask us to correct or remove information you think is inaccurate.

Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity.

You can set your browser not to accept cookies, but you may find that some of our website features may not function as a result.

Other websites

Our website contains links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this web page.

This privacy policy was last updated in April 2018.

How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you:

- by email data@openhouselondon.com
- or write to us: First Floor, 105 Crawford Street, London W1H 2HT

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